



Four Nine Design, LLC
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LIMITED WARRANTY AGREEMENT

Four Nine Design warrants all equipment to be free from defects in material or workmanship under normal use and service for a period of **12 months** from the date of delivery. Any occurrence of a defect or equipment malfunction within this period and found to be within this scope of the warranty will be repaired by Four Nine Design and all charges for labor and material will be borne by Four Nine Design. If a fault is found in third-party equipment, Four Nine Design will contact the vendor and enforce specific manufacturer's warranty. In this case, Four Nine Design yields to the specific warranty details and limitations of the third-party equipment manufacturer.

If it is determined that either no fault exists in Four Nine Design, or the damage to be repaired was caused by negligence of users, Purchaser agrees to pay all charges associated with each such repair.

Attempting to modify, replace, or remove system components without the knowledge and written approval of Four Nine Design voids the warranty. Likewise, employing a third party to inspect, service or modify the system will also void the warranty.

The SideKick low-vibration structure, cryostat system design, the Core Controller unit, and Core Controller Software, are the proprietary intellectual property of Four Nine Design. Four Nine Design reserves the right to protect and maintain these systems for exclusive use. Sharing details or use of any of these systems with competitors of Four Nine Design will be subject to the requisite legal action.

Due to the intrinsic nature of custom product development of innovative research tools, reasonable expectations of Buyer of probable issues need to be understood. Four Nine Design is committed to the end user and his or her success with Four Nine Design products. Four Nine Design is committed to continuous improvement of existing products lines. Any feedback provided by users is valued and appreciated.

Please refer to Four Nine Design General Terms and Conditions for further details.

If further clarification is required, please do not hesitate to contact our sales team.